

COMMUNITYAMERICA CREDIT UNION P.O. BOX 15950 LENEXA, KS 66285-5950 (913) 905-7000 (900) 902-7067

PO BOX 15950 | LENEXA, KS | 66285-5950 (800) 892-7957 Rev 9/20

### **FACTS**

## WHAT DOES COMMUNITYAMERICA CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons CommunityAmerica Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does CommunityAmerica Credit Union share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes - information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes - information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

# To limit our sharing

- Call (913) 905-7000 or (800) 892-7957 - our menu will prompt you through your choice(s)

#### Please note:

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing

**Questions?** 

Call (913) 905-7000 or (800) 892-7957

Who we are	
Who is providing this notice?	CommunityAmerica Credit Union

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What we do	
How does CommunityAmerica Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
	We also restrict access of nonpublic personal information about you to only those employees who need to know that information to provide products and services to you.
How does CommunityAmerica Credit Union collect my personal information?	We collect your personal information, for example, when you - open an account or deposit money - pay your bills or apply for a loan - use your credit or debit card
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only - sharing for affiliates' everyday business purposes-information
	about your creditworthiness
	<ul><li>affiliates from using your information to market to you</li><li>sharing for nonaffiliates to market to you</li></ul>
	State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
	- Our affiliates include companies with a CommunityAmerica name; financial companies such as CommunityAmerica CUSO One, LLC; CommunityAmerica Financial Solutions, LLC; CommunityAmerica Insurance Agency, LLC; TruHome Solutions, LLC.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	- Nonaffiliates we share with can include insurance companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	<ul> <li>Our joint marketing partners include financial services companies (such as insurance agencies and organizations with whom we have agreements to jointly market financial products)</li> </ul>