1811 Walnut Street
Kansas City, MO 64108

913.905.6674 | 800.892.7957
CommunityAmerica.com

Feature Enhancements

The online banking platform now supports the display of additional wire detail and new alert notifications specific to wires. Users now have the ability to utilize the 'Wire History' tab to view detail for incoming and outgoing wires. Before this enhancement, users only had the ability to view detail for outgoing wires. Now, users have greater reconciliation capability and enhanced functionality around transaction alerting.

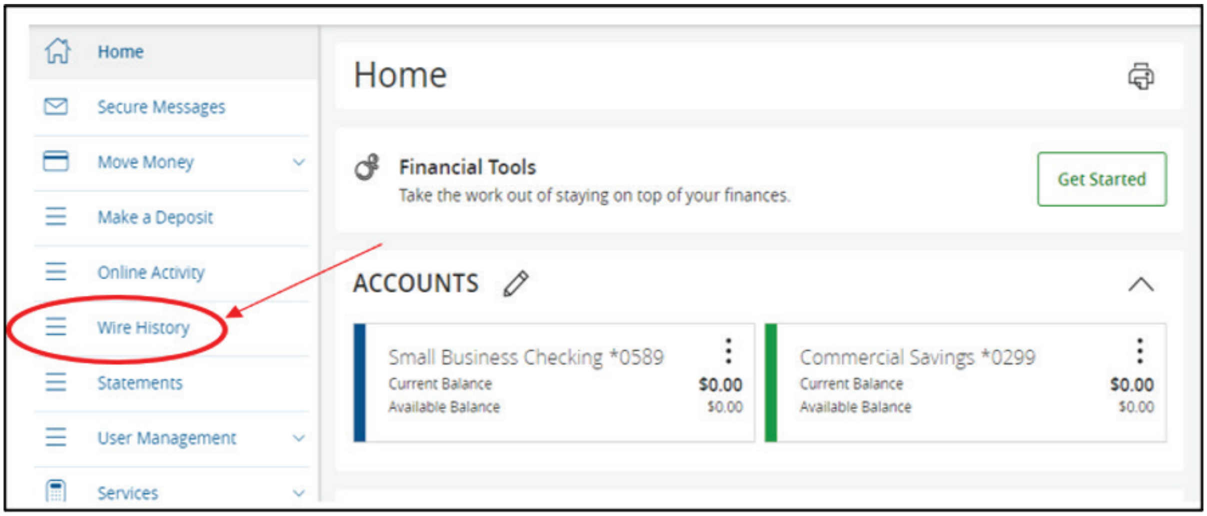
The following items are included in the online banking feature enhancement release:

- Users have the ability to view incoming wire detail within the 'Wire History' tab in online banking. Wire detail includes message to beneficiary detail and origination information such as: *posted date, account number, financial institution and routing number.*
- Redesigned UI, including tab for incoming and outgoing wire detail *(if applicable).*
- New alert notifications available for incoming and outgoing wires. Users can enable notifications when incoming wires post to the account.
- Enhanced filters allowing users to search for incoming wires using detail such as time period, tracking ID, wire type and account.

Frequently Asked Questions

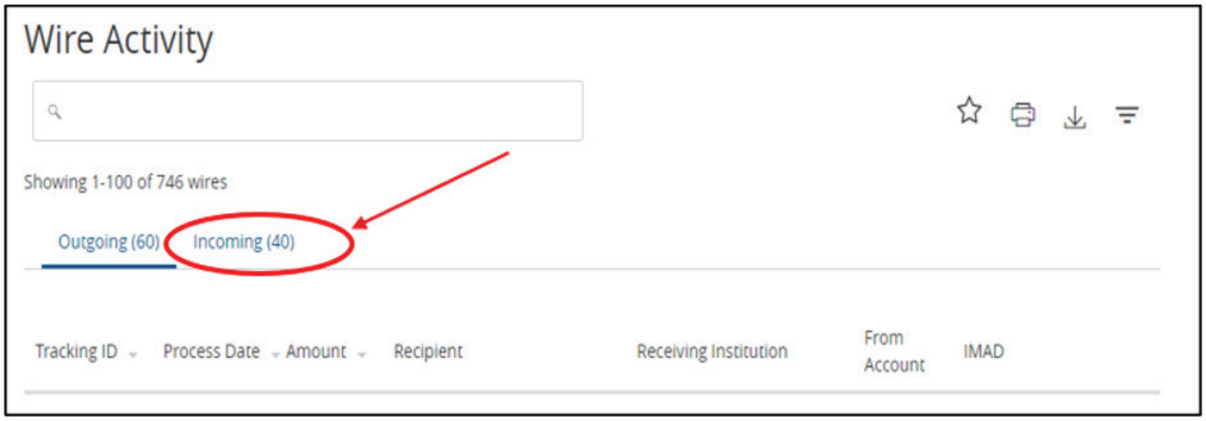
Q: How Can Users Access Incoming Wire Detail?

A: Users logging into online banking can access incoming and/or outgoing wire detail by selecting the 'Wire History' tab located in the drop-down menu on the left side of the homepage. Once the 'Wire History' tab is selected, users have the option to click on 'Incoming' or 'Outgoing' wire transactions.



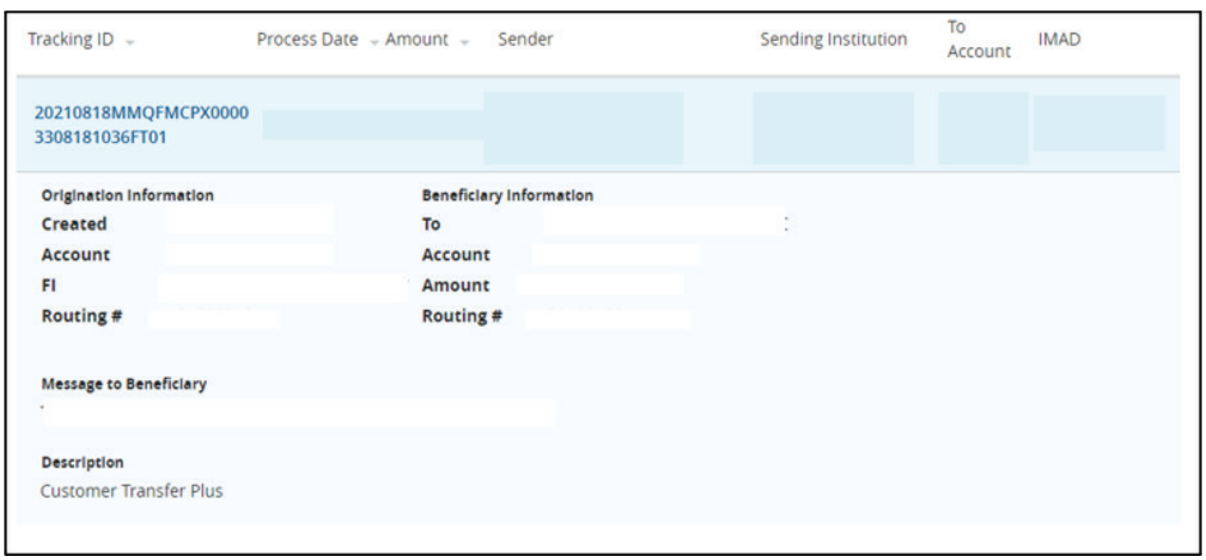
1811 Walnut Street
Kansas City, MO 64108

913.905.6674 | 800.892.7957
CommunityAmerica.com



Q: What detail can users' access when viewing incoming wires?

A: Online banking users have the ability to view the Tracking ID, Process Date, Sender/Sending Institution and IMAD numbers for all incoming wire transactions. Users can click each individual wire which drills down into the wire detail. By drilling down into the detail, users can access the message to the beneficiary (if applicable) and the last four digits of the sender's account number.

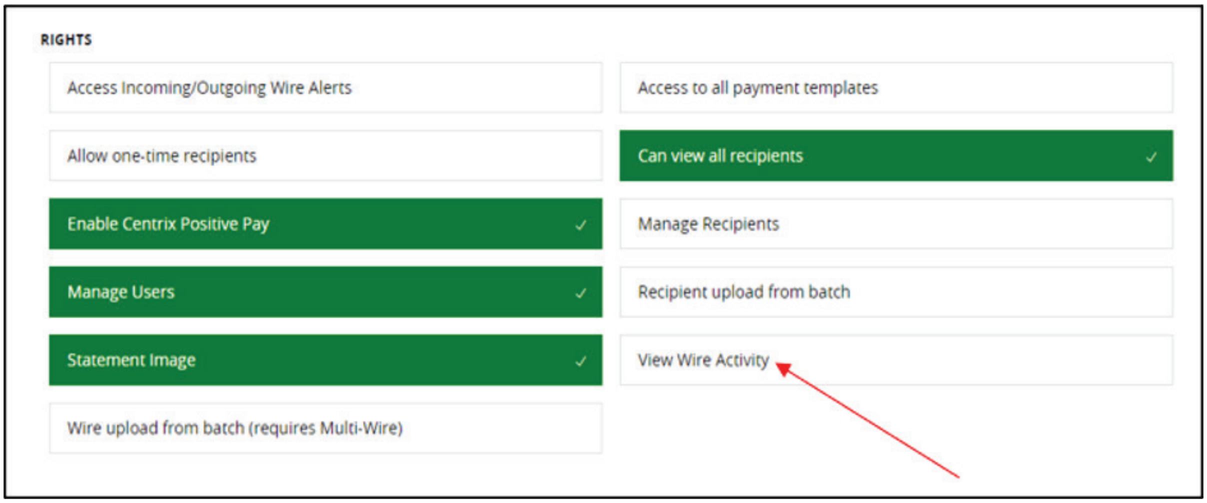


1811 Walnut Street
Kansas City, MO 64108

913.905.6674 | 800.892.7957
CommunityAmerica.com

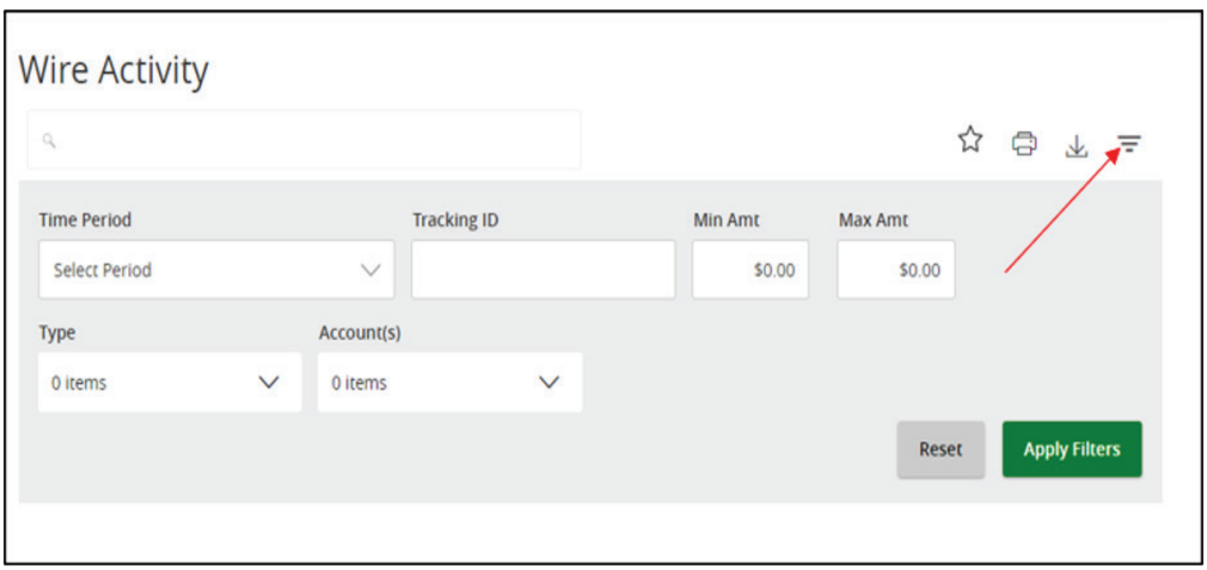
Q: Can System Administrators limit user's access to wire history within online banking?

A: Yes, System Administrators can limit other online banking users' ability to view wire history. Simply disable access to 'View Wire Activity' permission within the feature section of the user setup.



Q: Is there a way to search for a single incoming wire transaction using the wire detail?

A: Within the 'Wire History' tab, users can select the filter icon in the upper/right hand corner of the page to search for individual wire transactions. Users have the ability to search using time period, tracking ID, minimum/maximum amounts or wire transaction types.

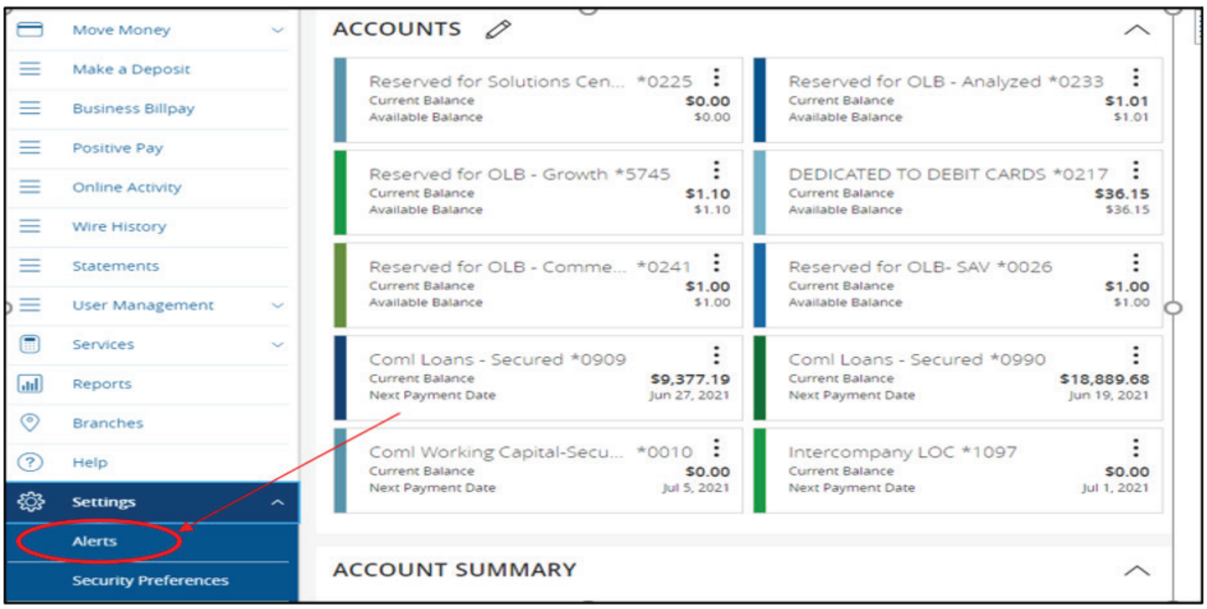


1811 Walnut Street
Kansas City, MO 64108

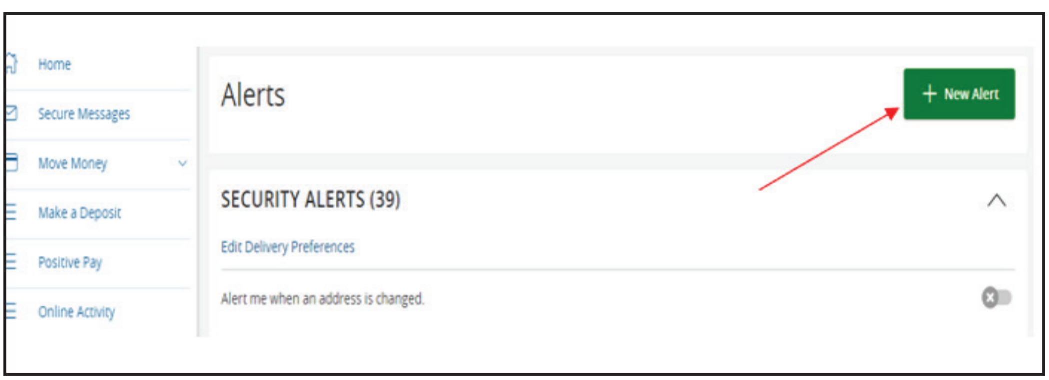
913.905.6674 | 800.892.7957
CommunityAmerica.com

Q: Can users enable notifications when incoming wires post to specific accounts?

A: Yes, users have the ability to enable alert notifications once incoming wires post to the account. Please note, the alerts feature is created at the user level only. If a business has multiple online banking users, each user needs to create wire notifications independently. To create incoming wire notifications, users select the 'Alerts' option under the 'Settings' tab located in the left-hand menu options.



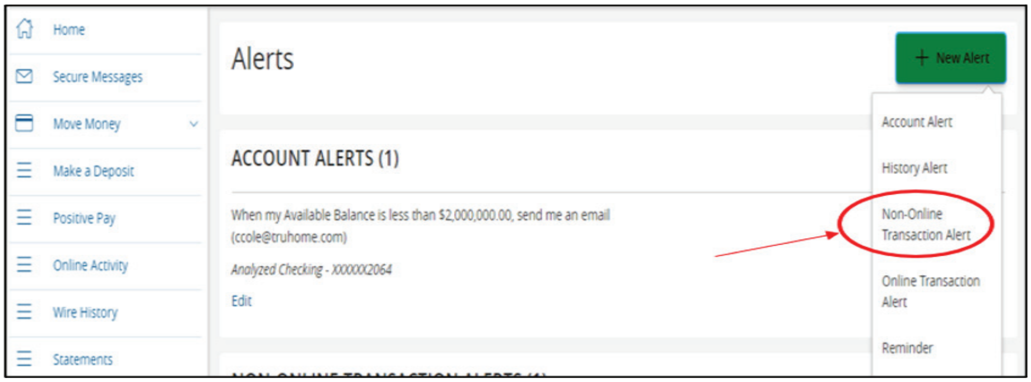
One the 'Alerts' page opens, users click **'+ New Alert'** at the top of the page.



1811 Walnut Street
Kansas City, MO 64108

913.905.6674 | 800.892.7957
CommunityAmerica.com

After clicking the New Alert button, users select the **'Non-Online Transaction Alert'** option.



Finally, users choose from a list of domestic and/or international incoming and outgoing wire alert options. After selecting the transaction type, users select which alert delivery method they prefer. The alert delivery methods include: (1) email (2) voice (3) SMS text message (4) Secure Message Only